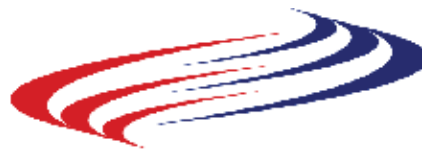




HOMEOWNER'S
OPERATING RESPONSIBILITIES
AND
LIMITED WARRANTY
INFORMATION MANUAL



DAVIS

Air Conditioning & Heating, Inc.

Brazosport (979)265-2332 • Stafford (281)498-0860

Houston (281)393-1951 • Angleton (979)849-8124

West Columbia (979)345-4306

www.davisac.com

Your Comfort is one of the most important parts of your life and most people take the comfort system in their homes for granted.

When we are not in our comfort zone, our lives are not as enjoyable and our health may suffer.

Your cooling and heating system should be compared to your automobile or other valuable mechanical devices that require regular maintenance and check-ups. You would not consider driving your car without ever changing the oil or checking the tires for air pressure.

Your cooling and heating system is an expensive part of your home and regular service can save you thousands of dollars over the lifetime of your system. Regular service can prevent more expensive problems from occurring and save you the inconvenience of being without heating or cooling at a most inappropriate time. Regular service can also increase the lifetime of your system. Most systems are designed to last 10 years or more. However, a neglected system can fail much sooner.

A neglected gas furnace can emit carbon monoxide. Hundreds die every year from this deadly gas. Safety controls can malfunction causing the possibility of starting a fire. Respiratory illness, viral infections, allergies and fatigue can be traced to neglected air conditioning and heating systems.

We are offering you the opportunity to join one of our membership clubs with a small monthly fee that will guarantee service when you need it. Put the comfort and health of your loved ones in the care of a company that has the personnel to give you the quality of service you deserve and keep your equipment operating the way it was designed. Technicians that are not properly trained can decrease the lifetime of your equipment, and increase the cost of its operation.

Please examine our Club Membership's benefits. Regardless of the one you choose, you'll discover that your membership will pay for itself year after year.

Texas A&M University- Test results showed that the Seasonal Energy Efficiency Ratio of a unit decreased from 9.6 to 8 with a 10% refrigerant undercharge.

Texas Power and Light Company- A cooling system undercharge of 32% could go unnoticed by a homeowner and result in a 52% loss of efficiency.

In most cases, the cost of regular service will be paid in the savings received from lower utility bills.



AIR CONDITIONING AND HEATING, INC.

HOMEOWNER'S OPERATING RESPONSIBILITIES AND LIMITED WARRANTY INFORMATION MANUAL

We are proud to have been chosen as the contractor to install your Cooling and Heating system. We have installed a technologically advanced environmental comfort system designed to give you a comfortable living environment for years to come.

We have installed a quality system that should have no difficulties in meeting or exceeding your comfort needs. Please read this manual to understand how your new system operates. It is best to read this manual before calling our office for service since many problems can be solved with the knowledge contained within. There are some things not covered in your warranty, and you could possibly save the cost of a service call.

All new systems carry a minimum of two year limited parts and labor warranty and five year parts per manufacturer; however, there are certain items that are the homeowner's responsibilities which are listed in this manual.

If you have questions regarding your new equipment or have any problems, please call our office.

If an extended warranty did not come with your new system, you may purchase an extended warranty. This warranty is offered for a limited amount of time, a list with warranty options and prices is included in this manual. We recommend investing in an extended warranty to prevent having an unexpected repair bill. Due to the government's regulation on the handling of refrigerants, some repairs may be expensive. We have installed a quality system, but with mechanical equipment there is always the possibility of failure. Extended warranties may be purchased before the expiration of the two year warranty.

Your cooling and heating system is like your automobile; it requires maintenance. Equipment without maintenance can cause expensive utility bills and equipment failure. Lower utility bills will more than offset the cost of a maintenance agreement. Please call our office or visit our web site at www.davisac.com. about investing in our Discount Club Memberships.

Filters can be purchased on our website

Design Of Comfort System

The Heating and Cooling system in your home was designed with a computer using the latest requirements of Air Conditioning Contractors Association Of America using their Manual "J" method. This takes into consideration the direction your house faces, types of windows, construction R factors of materials used, and the number of people in your home. Manual "J" assumes that windows are covered with drapes. Mini blinds and light drapes will increase heat load into home.

We have ran calculations on each individual room and designed ductwork accordingly to have even temperatures throughout the house. There can be a 2-3 degree temperature swing due to the sun moving from one side of the house to the other during cooling season or from the effects of a cold front during the heating season.

Your system was designed for a 20 degree temperature difference between the inside of your home and the outdoor ambient temperature. This means that if it is 95 degrees outside, then your system will at least cool down to 75 degrees.

The average air conditioner runs 2400 hours a year in our climate. It is designed to remove humidity as well as maintain a comfortable temperature in your home. It is not unusual for a properly designed system to run all day in hot weather. A properly sized A/C unit will remove more humidity than an oversized unit cycling off and on too frequently. A unit that is too large will result in higher utility bills if the compressor cycles on and off too frequently. Higher humidity also requires a lower temperature for comfort.

You should not compare utility bills with neighbors and expect them to be the same due to different lifestyles. Some like to keep the home cooler, do more cooking or have children going in and out more frequently. Some attics are ventilated better than others. Also, uncovered windows add tremendously to heat in homes.

Filters: We recommend pleated filters unless you have an electronic air cleaner or Honeywell F-100 or equivalent. Electrostatic air filters, if not oversized at least 150%, can reduce air flow which may increase the cost of utility bills, decrease capacity of system and harm compressor with liquid slugging in some cases. We do not recommend electrostatic air filters. Filters should be changed monthly. Clean filters will keep the evaporator cleaner, reduce condensate blockage, and keep the air inside your home cleaner. Dirty filters will produce a dirty evaporator which will result in loss of cooling and may cause algae to form in evaporator which will result in stopped up condensate drains.

Air Balance

The duct work in your home was designed for the in home temperature to have no more than a 3 degree variation between rooms. Most homes, due to design and installation, will not require an air balance. After you review the following procedures if you feel that a problem exists that requires air balance, call our office and schedule.

Some homes are difficult to balance and may not have a variation during both heating and cooling due to the design of home. It is best to balance for the cooling season because you have approximately 1000 heating hours of operation and 2400 cooling hours of operation in the greater Houston area. If the home has been balanced for heating, it may require rebalancing in the cooling season. All windows must have drapes or insulated shades (unless they will not be covered) to properly air balance a home.

A. It is not unusual for homeowners to think their home is not properly balanced when the following occurs:

1. Home has lots of glass and the sun changes directions allowing radiant heat in the room.
 2. Cold front comes in and strong winds increase infiltration in home.
 3. Humidity decreases in winter and your body feels cold when room temperature is normal.
 4. Door closed and room becoming pressurized.
 5. Two story home with one system will have a heat rise problem. This can be satisfied with continuous fan operation.
 6. Homes with high ceiling and large open area may require continuous fan operation.
- B. Rooms with doors kept closed and that do not have a return duct installed require doors kept open or undercut enough to prevent room pressurization. Supply air may not be adequate if room is pressurized and will prevent room from being properly heated or cooled.
- C. Please check the temperature in room and see if it is within 3 degrees of thermostat before requesting air balance.
- D. Inspectors checking for proper temperature difference in room air supply need to check air in box, not at outlet of grill. The air has been mixed with room air after it leaves the register. Infrared thermometers will not correctly read air temperature. You need to be sure you read the air temperature, not the register.

Thermostat

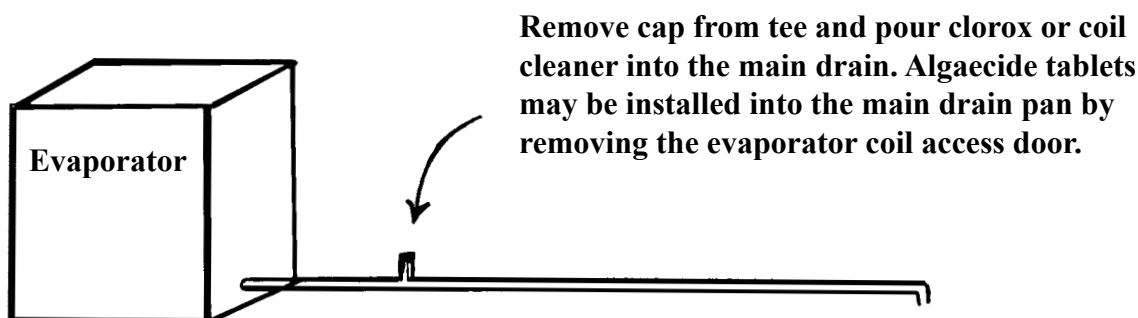
Set the thermostat to a reasonable comfort level rather than to an exact degree number. You cannot have maximum energy savings and maximum comfort at the same time. Thermostats are designed with a 3 to 5 degree variation. Do not expect to raise the temperature setting in the morning and return home in the evening and expect the system to cool down immediately in hot weather.

Programmable Thermostats

Programmable thermostats help in saving energy, but they have a number of limitations. In the summer season, the temperature should not be set to rise more than 8 degrees above normal cooling temperature and should not be set above 85 degrees.

Drain Lines

Drain lines require periodic maintenance. The drain is properly installed if it works the first 90 days of cooling season. Any failure is caused by neglect to change filters or natural algae. We recommend that Clorox, coil cleaner or algaecide tablets installed in the drain twice a year to kill algae which forms in drain lines. (See drawing.)



Soot and Dirt Around Registers and Ceiling

Registers can have a mildew looking effect that is actually only dirt coming through filters. Filters need to be changed monthly and should be pleated for best performance. Electrostatic filters, unless oversized a minimum of 150 percent, will result in poor air flow and possible damage to equipment.

Candle burning and fireplaces in tightly constructed homes sometimes cause an accumulation of "black soot" in homes. This is caused by the incomplete combustion of a yellow flame. If soot is noticed in your home, discontinue candle burning and be sure damper is open in fireplace. Open a window 1 to 2 inches when using fireplace so the natural draft will carry soot and gases out of your home.

Breakers, Disconnect, Switches (See Page 5)

The condensing unit has a set of electrical breakers that can trip during low voltage, or power surges, or switching unit off and on too quickly. There are two breakers to the condensing unit since it is 230 volts. Switch both off and on to reset.

Electric air handlers have two breakers that can trip. The low voltage that controls the condensing unit comes from the airhandler and a tripped breaker can cause the failure of the airhandler and/or condenser.

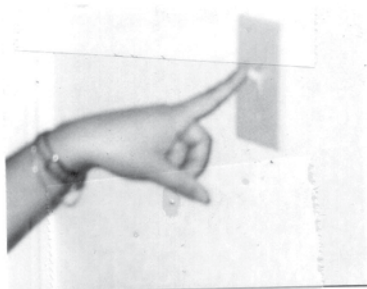
Gas Furnaces have one breaker in the electrical box and a light switch which is in an area near the attic access or close to the furnace in the attic. Accidentally turning off the switch is a common cause of the equipment not working. The low voltage control circuit that controls the entire HVAC system is located in the furnace.

Failure to check for these problems can result in a service charge since these are not warranted items.

Customer Responsibilities

THE MOST COMMON CALLS FOR AIR CONDITIONING AND HEATING SYSTEMS NOT WORKING IN A NEW INSTALLATION IS THAT POWER HAS BEEN CUT OFF FOR THE FOLLOWING REASONS. CALLING FOR SERVICE WITHOUT CHECKING THESE ITEMS COULD RESULT IN A SERVICE CHARGE. DISRUPTION OF POWER IS NOT A WARRANTY CALL.

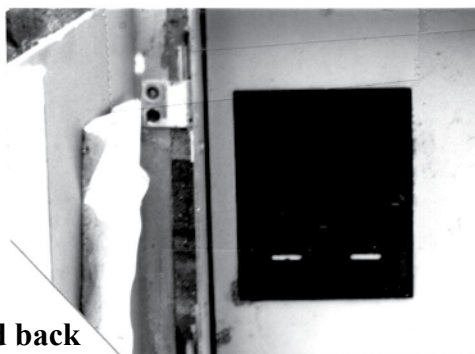
Gas furnaces usually have a light switch in attic or hallway near attic access. Switch is usually turned off by mistake. Control circuit is in furnace and nothing will work if switch is off.



Electric furnaces may have a breaker box or disconnect at furnace or it could be in the main breaker box. Control circuit is in air handler and nothing will work if breaker is tripped.



Air conditioning units have a disconnect at unit unless breaker box is on same side of house and in sight of air conditioner. Disconnect may be a pull-out or breaker tripped.



BREAKER BOX

Check to make sure breaker has not been tripped. Breakers may be off even if they look like they are in "on" position. Turn breakers to "off" position and back to "on" position to make sure they are on. If breakers trip after being reset, call for service.

REASONS FOR BREAKERS TRIPPING; Low voltage from power company, power surge from power company, lightning, and turning thermostat "off" and back "on" too quickly.

THERMOSTAT:

Cooling: Make sure thermostat is in "cool" position and is set 2 degrees cooler than existing temperature.

Heating: Make sure thermostat is in "heat" position and is set 2 degrees warmer than existing temperature.



How to operate your Heating and Air Conditioning System

- A. Turn thermostat to “Heat or Cool” unless you have a thermostat with automatic switchover.**
- B. Set at temperature that will satisfy your comfort level.**
- C. For continuous fan operation, set fan switch to “on” position. Set to “auto” for fan to cycle on and off with cooling or heating.**
- E. If you are wanting equipment to come on, set 2 degrees below actual home temperature for cooling and 2 degrees above for heating.**
- F. If equipment does not operate, make certain breakers are on. And the power switch located close to the furnace is on. If the failure with gas heating, make sure the plumbers gas cock is turned on.**
- G. Leave thermostat at your comfort level and do not manually lower or raise it to save money. This type of operation generally increases utility cost unless left off for a period of 8 hours or more.**
- H. Do not turn thermostat on and off in rapid succession. It could seriously damage compressor. Wait 3 minutes before restarting.**
- I. Do not expect system to give adequate performance without running 15 to 20 hours each day in hot weather.**
- J. Check condensate drain at least twice a year and install clorox, coil cleaner or algaecide tablets into the drain line to prevent algae build up and line blockage.**
- K. Clean or replace air filters monthly. A clogged or dirty air filter will increase operating cost, reduce comfort, and shorten compressor life. Not doing filter maintenance may result in evaporator having to be cleaned sooner.**
- L. Air Conditioners should be checked yearly to ensure maximum operating efficiency and to extend lifetime. Dirty coils and inadequate refrigerant levels can increase operating cost and shorten equipment lifetime. Lubrication of motors is required, unless motor has sealed bearings.**
- M. Gas furnaces should be checked yearly to ensure proper combustion, venting of furnace, and working order of safety devices. A carbon monoxide test should be made at this time, and heat exchanger examined for any developed imperfections. Lubrication of motors is required, unless motor has sealed bearings.**
- N. Plan and follow a routine preventive maintenance schedule. We offer a maintenance program where the savings in your utility bills will more than pay for the agreement.**

Are you changing filters before it's too late?

We have found that many of our customers are not aware of the importance of changing their filters on a regular basis. It is recommended that one inch filters are changed every month, while four inch filters should be changed every 6-12 months. Filter changes will vary on amount of traffic in your home and the environment. Filter changes are important because dirt gets through and can deposit on your evaporator. A dirty evaporator can lead to the following problems:

- Air quality will suffer
- Excess dirt and dust in carpet and furniture
- Higher utility bills due to a dirty/less efficient evaporator
- Unable to cool, due to a stopped up evaporator
- Condensate drain(s) plugged due to algae



Some of our customers have four inch pleated filters in their homes and others have the standard one inch. We do not recommend any of the filters that are not pleated as they do not filter well. Filters with a high MERV rating are the most efficient. Most homes can install the Honeywell F40R filters in their return grills to avoid frequent changes. Customers with the FC100A filters can upgrade to the FC200E filter if they choose MERV 13. Filters are available online at discount prices through us at: www.davisac.com

Warranty Service

Warranty begins on closing date or start up date, whichever occurs first. Each piece of equipment and thermostat have decals which list service and emergency phone numbers.

Hours of operation for warranty service:

Monday through Friday 8:00 AM till 6:00 PM

Emergency Service: 1-800-254-8124

All calls not classified as emergency will be billed with a \$50.00 call out fee.

An emergency exists if there is no heat or cooling anywhere in the home and outdoor temperatures warrant the need of such. A single zone HVAC system failure is not considered an emergency unless there is a health threat to someone in the home.

Air balancing is not considered an emergency. Otherwise such problems should be handled during regular business hours.

Service After Warranty

***Davis Air Conditioning and Heating, Inc.* is committed to customer satisfaction, and we would appreciate the opportunity to serve you after your warranty expires.**

***Davis Air Conditioning and Heating, Inc.* continues to strive to be the leader in the H.V.A.C. field. Our radio dispatched fleet is equipped with state of the art testing equipment and carries a large assortment of parts to insure the best response in meeting your service needs.**

Our service technicians undergo technical training from the manufacturer as well as our own in house training. Technicians are given a written examination upon hiring and most have graduated from a technical training program prior to employment. Our company sponsors a continuing education on a regular basis to keep abreast of ever changing technology and to provide you with quality service. We at *Davis Air Conditioning and Heating, Inc.* believe that ethical business practices are top priority. As a commitment to these practices, our technicians are hourly paid and do not receive any commission on parts. We use customer assurance pricing where we charge a diagnostic fee to determine what repairs are required and give a price to do that work before we actually do the repairs. This guarantees a set price regardless of how long a repair takes or how difficult it is.

**STANDARD WARRANTIES FOR RESIDENTIAL INSTALLATIONS
DOES NOT APPLY TO COMMERCIAL INSTALLATION. LIMITS AND
CONDITIONS ON ALL WARRANTIES**

Standard Warranty on Most Systems Are As Follows:

- A. Two year labor furnished by Davis Air Conditioning And Heating.
Manufacturer does not furnish labor warranty.
- B. Parts warranty is five years per manufacturer. Most gas heat exchangers have a 20 year parts warranty per manufacturer. Manufacturer can refuse warranty if failed due to maintenance not being performed.
- C. For warranties other than standard check with our office.
- D. Extended warranties are available and listed in this manual. Extended warranties must be purchased before existing warranty expires.
- E. Davis will not honor any labor warranty performed by others.
- F. Your comfort system is like your automobile and requires maintenance. Manufacturer recommends yearly maintenance.
- G. Home owners with health problems or those who want to prevent equipment failure at inconvenient times should look at the options available in our Platinum Club.
- H. These warranties are effective on equipment installed after 01-01-2006. Check with office on equipment installed before 01-01-2006.
- I. Home owners interested in equipment operating at maximum efficiency and increased life time should take a look at our club memberships.

**An extended warranty may have been purchased on your equipment.
Check with our office to verify.**

**Extended Warranty thru 5th year from start up
3rd thru 5th year parts and labor (Proof of yearly preventative
maintenance required) Must be purchased before 2nd year
warranty expires.**

WARR 101	Residential furnace, evaporator, air handler/heat strips, Condenser, Standard thermostat -----	\$309.00
WARR 102	Residential variable speed furnace, evaporator, air handler/heat strips , condenser, standard thermostat -----	\$329.00
WARR 103	Gas furnace, air handler with heat strips-----	\$159.00
WARR 104	Residential variable speed furnace, air handler/heat strips -----	\$179.00
WARR 105	Condenser -----	\$227.00
WARR 106	Programmable thermostat -----	\$49.00
WARR 107	Evaporator coil -----	\$69.00
WARR 108	Electronic Air Cleaner-----	\$99.00
WARR 109	UV light (bulbs not included)-----	\$49.00
WARR 110	Comfort Zone –up to 4 damper -----	\$147.00
WARR 111	Comfort Zone additional dampers (each)-----	\$36.00
WARR 112	Residential package unit---1.5 thru 5 ton -----	\$299.00
WARR 113	Residential Heat Pump, Air handler/heat strips/thermostat ----	\$339.00

**Extended Warranty thru 10th year from start up
3rd thru 10th year parts and labor (Proof of yearly preventative
maintenance required) Must be purchased before 2nd year
warranty expires.**

WARR 201	Residential furnace, evaporator, air handler /heat strips, Condenser. Standard thermostat -----	\$869.00
WARR 201	Residential variable speed furnace, evaporator, air handler/Standard thermostat -----	\$929.00
WARR 203	Residential Gas furnace, air handler with heat strips-----	\$419.00
WARR 204	Residential variable speed furnace, air handler/heat strips-----	\$459.00
WARR 205	Condenser -----	\$589.00
WARR 206	Programmable thermostat -----	\$99.00
WARR 207	Evaporator coil -----	\$169.00
WARR 208	Electronic air cleaner -----	\$199.00

WARR 209	UV Light (bulbs not included)-----	\$119.00
WARR 210	Comfort Zone—up to 4 dampers -----	\$479.00
WARR 211	Comfort Zone additional dampers (each) -----	\$89.00
WARR 212	Residential package unit –1.5 thru 5 tons -----	\$799.00
WARR 213	Residential Heat Pump/air handler/heat strips/thermostat ----	\$939.00

Extended Warranty Commercial Products

Warranty thru 5th year from (Proof of yearly preventative maintenance required)

WARR 501	1- 6 tons Package or split system -----	\$443.00
WARR 507	7.5 tons Package or split systems-----	\$511.00
WARR 508	8.5 thru 12.5 tons Package or split system -----	\$649.00
WARR 515	15 tons package or split system-----	\$829.00
WARR 517	17.5thru 20 Package or split system -----	\$1139.00
WARR 525	25 ton Package or split system -----	\$1546.00
WARR 530	30 ton Package or Split system -----	\$2182.00

Warranty thru 10th year from (Proof of yearly preventative maintenance required)

WARR 2106	1-6 tons Package or split system -----	\$1139.00
WARR 2107	7.5 tons Package or split system -----	\$1351.00
WARR 2108	8.5 thru 12.5 tons Package or split system -----	\$1709.00
WARR 21015	15 tons Package or split systems thru-----	\$2229.00
WARR21017	17.5 thru 20 tons Package or split system -----	\$3019.00
WARR 21025	25 ton Package or split system -----	\$4189.00
WARR 21030	30 ton Package or split system -----	\$5945.00

When Warranty is about to expire, join our Comfort Club to keep your system in optimum working condition and utility cost as low as possible. See next page for details.

Prices subject to change

Davis Discount Club

Davis Discount Club was created for people who want to keep their Air Conditioning and Heating system operating at optimum efficiency and prevent as many failures as possible.

When you become a **Platinum Club** member, we will install Smart-Scan, a \$500 computerized sensing system with a modem that will call our dispatcher any time it sees a problem or expects a problem to occur. This helps eliminate failure and maintains top efficiency of your equipment. There are no diagnostic charges and repairs are free. You will also receive a free precision tune-up and same day service if called in by 8:00 p.m.

Also, as a **Platinum Club** member, we will issue you a lock box, if you desire, so we can service your equipment without you having to be present. This saves you valuable time lost from work or other inconveniences.

Platinum Club membership was created for people on the go...people with busy schedules, long working days, people who don't have the time or who can't take the time to sit around for hours waiting for the repairman to show up every time something goes wrong with the air conditioning or furnace. We created the **Platinum Club** for people who understand the value of competent, dependable and trustworthy service. Must join before 2nd year warranty expires.

Gold Club Membership offers free diagnostic services, free service on system repairs, free precision tune-up, and guaranteed service in 24 hours. We will issue a lock box, if you desire, so we can service your equipment, at your request, during times you are unable to be home. Must join before 2nd year warranty expires.

Silver Club Membership guarantees service ahead of those who do not have a club membership. During the busy season, this is a coveted bonus. We will discount the diagnostic fee and give you a 15% discount on repairs. With a membership that has been active for 6 months before purchase there is a discount on equipment purchases. Membership includes one precision tune up a year on the air conditioning and heating system. Agreement available in one visit year or two visits year.

Platinum and Gold Club must be purchased before expiration of parts and labor warranty. Call office for more information.

Silver Membership

- **Guaranteed service ahead of non-members**
- **Discount on diagnostic**
- **15% discount on repairs**
- **Free precision tune up**

Gold Membership

- **Guaranteed service in 24 hours**
- **Free diagnostic**
- **Free system repairs**
- **Free precision tune up**

Platinum Membership

- **Guaranteed same day service if called in by 8:00 P.M.**
- **Free diagnostic**
- **Free repairs**
- **Smart Scan monitor**

Davis Discount Club Procedures

I. Platinum membership: Homeowner must join within their 24 month Warranty period.

A. Homeowner joins with-in first twelve months.

1. Monitor with 4 sensors Installation: No charge.
2. Monthly payments: Start immediately.
3. Collect first month's fee.

B. Homeowner joins between months twelve and eighteen months

1. Monitor with 4 sensors Installation: \$180.00 each.
2. Monthly payments: Start immediately.
3. Collect Installation and first month's fee.

C. Homeowner joins between months eighteen and twenty four.

1. Monitor with 4 sensors Installation: \$359.00 each.
2. Monthly payments: Start immediately.
3. Collect Installation and first month's fee.
4. Monthly fee \$30.00 Add for electronic A/C /zoning system

D. Homeowners out of the twenty four month Warranty period.

1. Ineligible for Platinum or Gold Club Membership.

E. Club memberships other than installation and first month are to be on monthly draws with one exception. Customer can purchase any club membership and pay three years in advance when purchasing.

F. Three year payment per system \$1437.00. \$359.00 non refundable if customer decides to cancel. Membership must be renewed before it expires to qualify for renewal.

G. Add \$1.50 per month for each electronic air cleaner and motorized damper.

II. Gold membership: Homeowner must join within their 24 month Warranty period.

A. Homeowner joins with-in first eighteen months.

1. Joining Fee (\$70.00): No charge.
2. Monthly payments: Start immediately.
3. Collect first month's fee.

B. Homeowner joins between months eighteen and twenty four months.

1. Joining Fee \$70.00 per system.
2. Monthly payments per system: Starts immediately.
3. Collect joining fee and first month's payment per system.
4. Monthly fee \$24.00 Add for electronic A/C / Zoning system
5. Three year payment in advance per system \$949.00
6. Add \$1.50 per month for electric air cleaner or motorized damper.

III. Silver membership: Any Homeowner may qualify.

A. Homeowner may join at any time.

1. Joining Fee: \$70.00 per system.
2. Monthly payments per system: Starts immediately.
3. Collect joining fee and first month's payment per system.
- 4/ Monthly fee \$14.00

Customer _____ Date ____/____/____

Date warranty starts ____/____/____ DAV11/02/2010

Address _____

Platinum \$ _____ Plus ___ Eac ___ zone dampers Total at purchase \$ _____

System Price 1st 12 months 1st months fee \$30.00 Plus \$1.50 per ea/damper
System price 12 thru 18 months \$180.00 plus \$30.00 And \$1.50 each ea/damper
System price 18 thru 24 months \$359.00 plus \$30.00 and \$1.50 each ea/damper
Three year upfront payment \$1437.00 per system plus \$54.00 per ea/damp
\$500.00 per system plus monthly fees non refundable if customer decides to cancel
Not eligible if over 24 months

Gold \$ _____ plus ___ EAC ___ zone damper Total at purchase \$ _____

System price at purchase 1st 18 months first months fee \$24.00 Plus \$1.50 each ea/damper
System price 18th thru 24th month \$70.00 plus 1st month fee \$24.00 plus \$1.50 per ea/damp
Three year payment in advance \$949.00 per system plus \$54.00 for each ea/damper
\$140.00 per system plus monthly fees non refundable if customer decides to cancel

OPTIONAL SENSORS AND MONITORING FEES

1. Additional Humidity sensor first month \$102.00 plus \$2.00 month /3year \$174.00
2. Additional filter monitor first month \$37.00 Plus \$2.00 month 3 year \$109.00
3. Ultra violet light sensor first month \$37.00 Plus \$2.00 month 3 year \$109.00

Silver Club

System price \$70.00 plus 1st months fee \$14.00 total per system \$84.00 plus monthly fees
Silver Club pricing in advance (No discount if not renewed on time)

Two maintenance calls per year

1 system	----one year	\$189.00	-----two years	\$340.00	----three years	\$482.00
2 systems	---one year	\$346.00	-----two years	\$657.00	----three years	\$934.00
3 systems	---one year	\$503.00	-----two years	\$955.00	----three years	\$1358.00
4 systems	---one year	\$660.00	-----two years	\$1254.00	---three years	\$1782.00
5 systems	---one year	\$817.00	-----two years	\$1552.00	----three years	\$2205.00
6 systems	---one year	\$974.00	-----two years	\$1850.00	----three years	\$2630.00
7 systems	---one year	\$1131.00	----two years	\$2149.00	----three years	\$3054.00
8 systems	---one year	\$1288.00	---two years	\$2448.00	----three years	\$3478.00
9 systems	---one year	\$1445.00	---two years	\$2745.00	----three years	\$3900.00
10 systems	---one year	\$1600.00	----two years	\$3044.00	----three years	\$4325.00

One Maintenance call per year

1 system	---one year	\$139.00	-----two years	\$264.00	----three years	\$375.00
2 systems	---one year	\$246.00	-----two years	\$469.00	----three years	\$664.00
3 systems	---one year	\$385.00	-----two years	\$721.00	----three years	\$1044.00
4 systems	---one year	\$524.00	-----two years	\$943.00	----three years	\$1414.00
5 systems	---one year	\$663.00	-----two years	\$1259.00	---three years	\$1790.00
6 systems	---one year	\$802.00	-----two years	\$1524.00	----three years	\$2165.00
7 systems	---one year	\$941.00	-----two years	\$1788.00	----three years	\$2540.00
8 systems	---one year	\$1080.00	----two years	\$2052.00	----three years	\$2916.00
9 systems	---one year	\$1219.00	----two years	\$2316.00	---three years	\$3289.00
10 systems	---one year	\$1358.00	----two years	\$2580.00	----three years	\$3666.00

IV. Monitoring Systems: May be added to any membership plan or level.

- A. Silver Club members may have the Smart Scan system installed.
 - 1. Monitor with 4 sensors Installation: \$359.00 each.
 - 2. Monthly payments: \$15.95 per month, per system.
 - 3. Collect for each monitor and first month's fee.

- B. Sensors: System comes with four monitors.
 - 1. Monitors Return and Supply air temperatures plus drain pan levels.
Suction line temperature
 - 2. Additional monitor may be used for the following; Maximum of six sensors per monitor
 - A. U.V. light monitoring.
 - B. Filter monitoring.
 - C. Humidity

- C. Optional Sensors and Monitoring Fees.
 - 1. Additional Humidity sensor installation fee: \$100.00
 - 2. Additional Filter monitor installation \$35.00
 - 3. Ultra violet light sensor installation \$35.00
 - 2. Additional sensor monitoring fee: \$2.00 per month.

- D. Additional charges Platinum and Gold Club
 - 1. Electronic Air Cleaner/Pure Air---\$1.50 per month per cleaner
 - 2. Zoning system \$1.50 per month per damper

Effective February 1, -2010